

General Terms and Conditions

- 12 months contract, unless stated otherwise, and billing for relevant content is from the date that content is activated.
- Charges for termination before contract start date or during contract will apply.
- Subscribers are liable to pay an Early Termination Charge for the early termination of all plans with contracts.
- Early Termination Charge is calculated based on the remaining term multiplied by the monthly subscription rate of the channel(s) to be terminated.
- Prevailing rates apply after any fee waiver period for the remainder of the contract term.
- Additional charges and contractual terms apply for mio TV content that is not part of these promotional offers.
- Subscription(s) to any plan(s) will recur at prevailing rates until terminated by Subscriber.
- All offers are only applicable to addresses within mio TV coverage area.
- SingTel reserves the right to amend the promotional price in its sole discretion.
- Family Channels are applicable to all new mio TV subscribers. Existing mio TV subscribers are eligible for the Family Channels where they are subscribed only to new Content Packs and Channels. Excludes Season Pass. Minimum spend of \$16.05 per month applies.
- Free modem comes with 6 months contract. Early Termination Charges of \$78 or \$158 (depending on model) will apply when mio TV service is terminated within 6 months.
- A SingTel Fixed Line Telephony Service is required and standard charges apply.
- Free 30 days preview of mio TV programmes excludes Video on Demand and all Sports Channels (except ESPNEWS and mio Stadium 104).
- All mio TV content is subject to change, removal, replacement or addition at SingTel's sole discretion and to the specific terms and conditions of the mio TV service. For full terms and conditions see <http://mio.singtel.com/miotv/tnc.asp>.

1-month Channel Ala-Carte Subscription Plans

- Subscription(s) to 1-month plan(s) will recur at prevailing rates until terminated by Subscriber.
- Subscribers are liable to pay an Early Termination Charge for the early termination of all 1-month plans.
- Minimum monthly spend of \$16.05 applies.

12-month Channel Ala-Carte Subscription Plans

- Subscribers are liable to pay an Early Termination Charge for the early termination of all 12-month plans.
- Minimum monthly spend of \$16.05 applies.

mio TV Hardware Terms and Conditions

Cordless Home Connect

- Cordless Home Connect monthly fee of \$12.84 for 12 months applies to the first Cordless Home Connect for new mio TV sign ups.
- There will be an early termination fee of \$178 if mio TV Service is terminated within 12 months.

ADSL2+ Ethernet Modem (1 port)

- Ethernet modem is suitable for mio TV Service only and cannot support both mio TV and SingNet Broadband if:
- The SingNet BroadBand speed is 8Mbps and above
- Wireless surfing is required
- The computer is more than 1.5m away from Ethernet Modem
- Multiple computers are linked to the SingNet Broadband Service
- The modem's USB port is not used for SingNet Broadband Service
- Monthly subscription \$16.05 per month applies.
- Early Termination Charge of \$78 applies if mio TV is terminated within 6 months.

ADSL2+ Wireless Integrated Modem (4 ports)

- Monthly subscription \$16.05 per month applies.
- Early termination Charge of \$158 applies if mio TV is terminated within 6 months.